

YOUR  
**TRUSTED**  
TECHNOLOGY  
**ADVISOR**

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COMPANY PROFILE



[www.viztranix.co.zm](http://www.viztranix.co.zm)

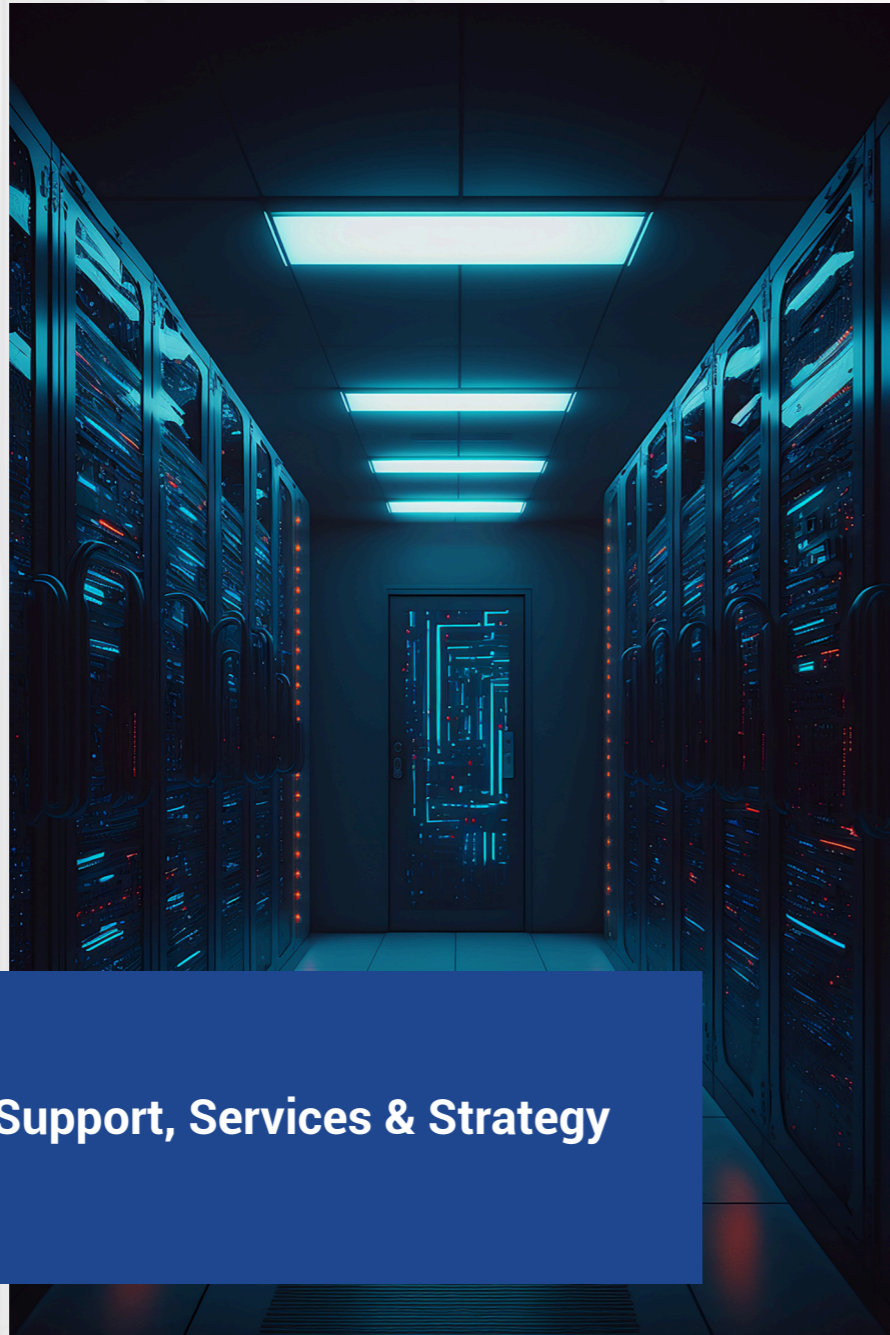


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**End-to-End IT Support, Services & Strategy**

## About Us

VIZTRANIX was founded based on one guiding principle: to keep clients focused on their business, not their technology. We've developed processes and streamlined workflows to build on that founding philosophy. With a passion for technology and a commitment to excellence, we take pride in delivering top-notch services tailored to meet your unique needs.

VIZTRANIX is an IT systems integrator specialized in providing comprehensive IT Solutions and Support Services for businesses in Zambia. We provide end-to-end IT solutions, from enterprise technology design and deployments, including virtualization, servers, and SAN, to network architecture design and installation and hardware and software retail, ensuring you get the right IT Services to meet your needs. With a wide range of in-house skill sets and partnerships with major OEMs, we deliver state-of-the-art technology solutions enabling enterprises and other clients to overcome business obstacles through technology during their digital transformation process. Whether you're looking for someone to look after your IT Systems, host and manage emails and websites, or get your company into cloud services, we can help. We take care of all your IT needs in one safe place.

### Our Vision

To be the industry leading IT solutions provider and trusted technology advisor, empowering businesses with innovative technologies and driving digital transformation.

### Our Mission

To deliver enterprise-grade cutting-edge IT solutions with exceptional customer service, enabling our clients to achieve their business goals.



### Our Values

**Customer-Centricity** – We put the needs of our customers first, always striving to understand their objectives and tailor solutions that perfectly align with their goals.

**Excellence & Quality** – We are committed to delivering excellence in all aspects of our work. We maintain the highest standards of quality, ensuring that our solutions are robust, reliable, and secure.

**Integrity** – We believe in upholding the highest ethical standards in everything we do. Honesty, transparency, and trust are non-negotiable pillars of our organization culture.












# Our Services

Viztranix offers a diverse range of services to empower your organization with the tools and support it needs to thrive in today's fast-paced digital landscape while ensuring security, efficiency, and compliance.

# More About Our Services

Enterprise IT Support | Managed IT Services | Technology Consulting

 <p><b>Enterprise IT Support</b> Virtualization   Storage   Network   Security</p>	 <p><b>Managed IT Services</b> Proactive IT Support   Fixed Flat Rate</p>	 <p><b>Technology Consulting</b> Need help with Your IT Strategy?</p>
 <p><b>Cloud Solutions</b> Utilize Internet to Improve Productivity</p>	 <p><b>Cyber Security</b> Prevent &amp; Defend Attacks to Secure IT</p>	 <p><b>Hosting Email &amp; Website</b> Let Customers Reach You</p>
 <p><b>Audit &amp; Compliance</b> Is Your Business Compliant?</p>	 <p><b>Business Continuity Disaster Recovery</b> Is Your Data Secure from Disasters?</p>	 <p><b>Hardware &amp; Software</b> Consulting &amp; Quote for correct HW &amp; SW</p>

## Enterprise IT Support

**Expert Assistance:** 24/7 enterprise IT support, ensuring swift resolution of technical issues to keep your business running smoothly.

**Proactive Maintenance:** Our team conducts regular system checks and updates, minimizing downtime and maximizing your company's productivity.

## Managed IT Services

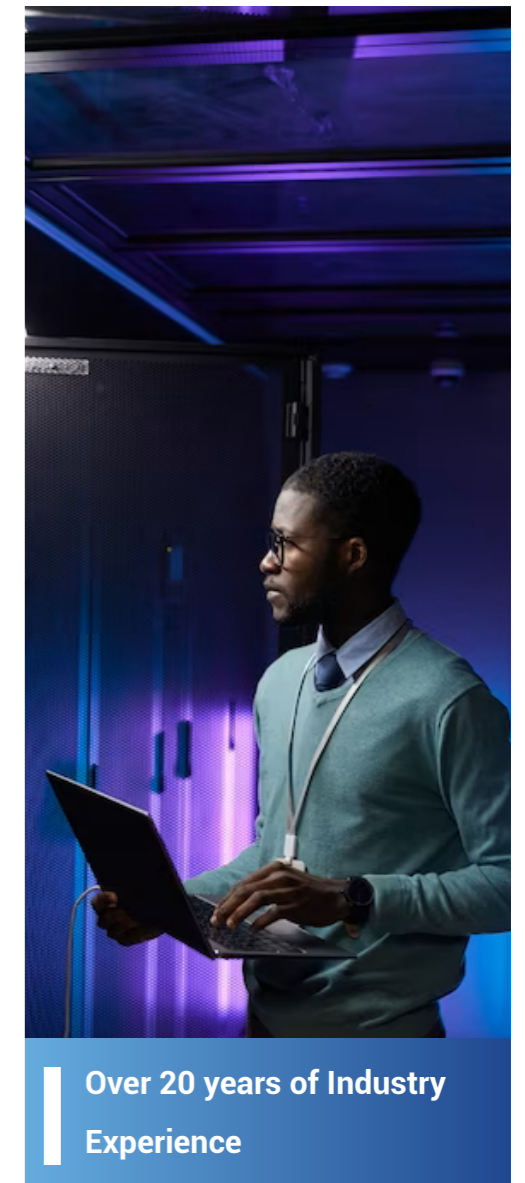
**Tailored Solutions:** We provide customized managed IT services that cater to your specific business needs, allowing you to focus on core operations.

Our managed service will help to improve the efficiency of your IT infrastructure by providing insights into performance & resolving problems before they impact the business.

## Technology Consulting

**Strategic Guidance:** Our technology consulting empowers your business with strategic insights and innovative solutions for sustainable growth.

**IT Roadmap:** We develop a comprehensive IT roadmap, aligning technology investments with your business objectives and long-term vision.



Over 20 years of Industry Experience





## More About Our Services

Cloud Solutions | Cyber Security | Hosting - Email and Website

### Cloud Solutions

**Seamless Migration:** Viztranix assists in smooth cloud migration, enabling organizations to harness the power of cloud computing securely.

**Cost Optimization:** We assist you choose best cloud solutions to optimize expenses, as you pay for the resources you use, saving you from unnecessary overhead costs.



### Cyber Security

**Vulnerability Assessment & Penetration Testing:** We predict, detect, record, analyze, and fix vulnerability issues within your systems.

Our security monitoring and threat detection solutions, ensures the confidentiality and integrity of sensitive information.



### Hosting - Email & Website

**Reliable Communication:** Viztranix offers secure and reliable email hosting services, ensuring seamless communication and data protection.

**High-Performance Hosting:** Our website hosting services provide fast loading times and robust security measures for a seamless online experience.



## More About Our Services

Audit & Compliance | Business Continuity & Disaster Recovery | Hardware & Software

### Audit & Compliance

We can perform a full audit to examine your organisations full IT controls, policies or procedures to ensure that your information systems operate as they should do.

**Risk Mitigation:** Our experts identify potential vulnerabilities, implementing measures to safeguard your company's data and reputation.

### Business Continuity & Disaster Recovery

**Data Protection:** We implement robust disaster recovery solutions to protect your critical data and systems from unexpected disruptions.

**Minimize Downtime:** Our BCDR plans ensure you achieve your organization RPO and RTO policies and we provide Backup Deployment, Configuration & Testing.

### Hardware & Software

Procurement and installation of top-quality hardware tailored to meet specific business needs.

Software solutions and licensing management for enhanced productivity and software compliance.



100% Reliability

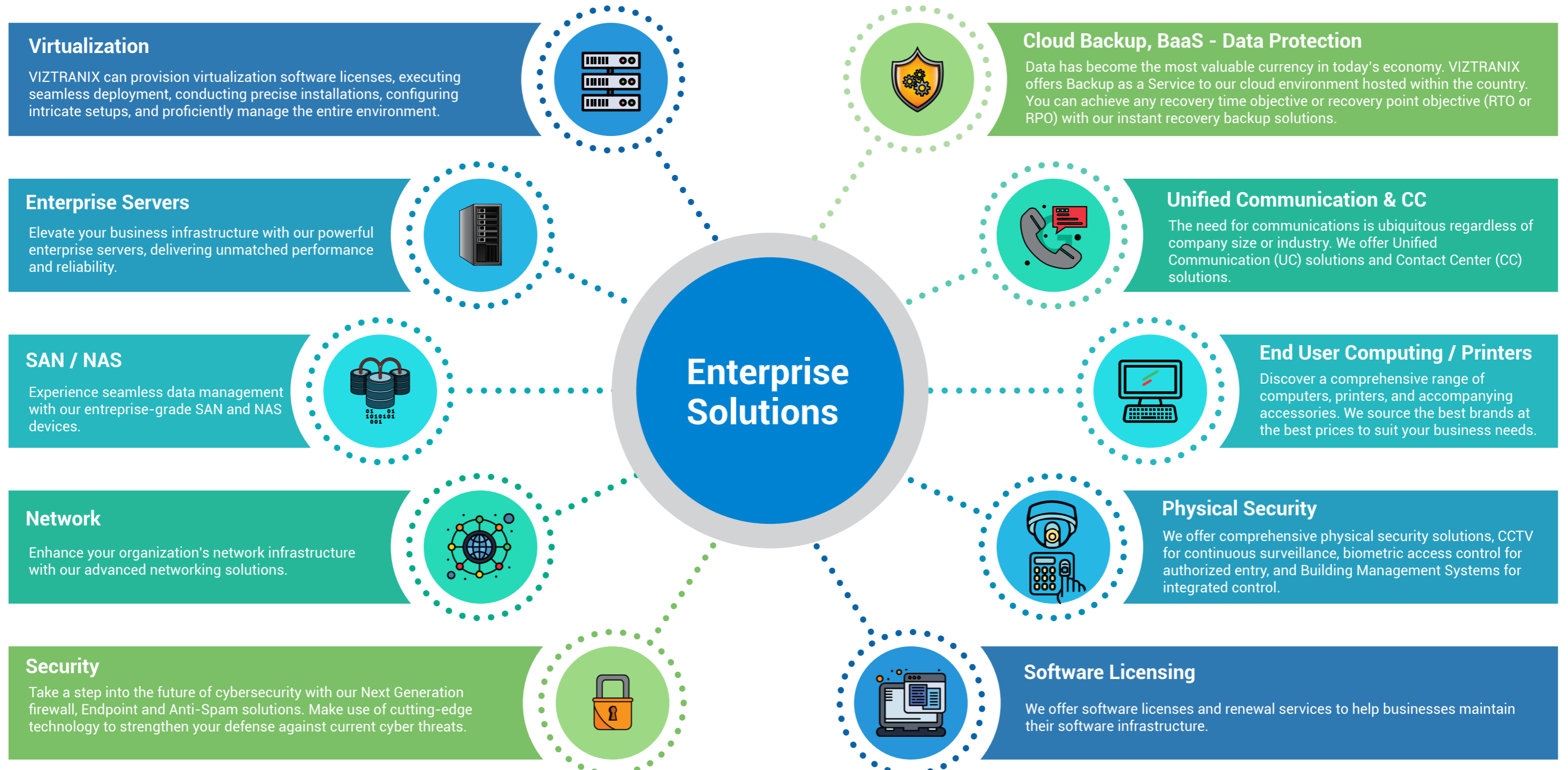


## Our Solutions

We provide resources that include hardware, software applications, data and services that allow end users to perform their tasks efficiently and effectively.

## More About Our Solutions

We have got all aspects covered with our complete range of 360° IT solutions and services.





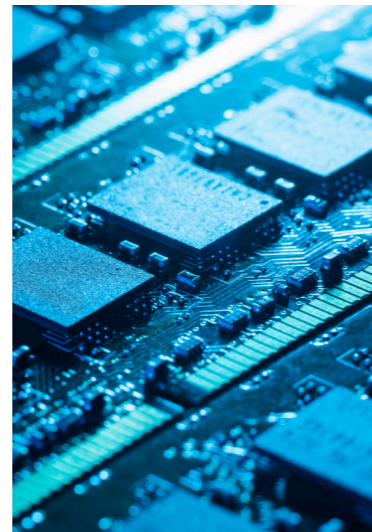
## Our Edge

We deliver comprehensive and customized solutions to suit your specific needs and offer exceptional value by working as an extension of your team.

## Our Team

Viztranix team is driven by a vision to deliver unparalleled IT service and support to Zambia. Our motto, "Trusted IT services for smart businesses," encapsulates our commitment to providing reliable and trustworthy solutions.

We are a reliable and forward-thinking IT collaborator, showcasing Zambia's digital prowess through our inventive solutions and sustainable endeavours. Our team is both responsible and responsive, consistently delivering on their promises with punctuality. We closely work with clients to maximize their strengths and revolutionize IT solutions in Zambia.



### Our Edge

24x7x365 Support

Professional IT Services

Customized Support

Extensive Domain Knowledge

Technical Expertise

Cost Effective Solutions

Exceptional Customer Service

Experienced Technology Experts

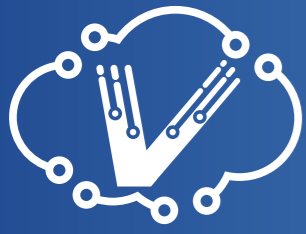


## Our Partners

At VIZTRANIX, we take pride in our partnership with leading global vendors, which allow us to collaborate with leading technology providers and integrate their cutting-edge hardware and software into our comprehensive offerings. By leveraging OEM partnerships, we ensure our clients receive the most innovative and reliable solutions tailored to their specific needs.







## Contact Us



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